

**Decision Maker:** Executive  
**For Pre-Decision Scrutiny by the Children Education and Families PDS Committee on 9<sup>th</sup> July 2019**

**Date:** 10 July 2019

**Decision Type:** Non-Urgent Executive Key

**Title:** **AUTHORISATION FOR EXEMPTION TO AWARD A FURTHER INTERIM CONTRACT FOR COMMUNITY WELLBEING SERVICE FOR CHILDREN AND YOUNG PEOPLE AND FUTURE PROCUREMENT OPTIONS**

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**Ward:** ALL

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## 1. REASON FOR REPORT

- 1.1 The contract for the Children and Young People's Mental Health and Wellbeing Service has been held by Bromley Y since 1<sup>st</sup> December 2014 following a competitive tender process for a three year contract with the option to extend for a further two years. The two year extension option was applied. On 16 January 2019 Executive approval was granted to extend the contract term further, via an exemption, from 1 December 2019 to 31 May 2020.
- 1.2 This contract, held by the Council, works alongside the local clinical and community mental health services for children and young people commissioned and procured by NHS Bromley CCG (BCCG), delivered primarily by NHS Oxleas but also by Bromley Y. The services commissioned by the Council and BCCG provide a pathway for children and young people's mental health support in the borough.
- 1.3 On 7 January 2019, the NHS long-term plan (NHS LTP) was published, setting out key ambitions for the NHS over the next 10 years. Among the policy directives revealed in the LTP are: the intention for partnerships of commissioners and providers to lead Integrated Care Partnerships (ICPs) and a reduced necessity for market testing and competitive procurement in favour of collaborative work such as alliances and other partnerships.
- 1.4 In light of these significant changes in national policy, BCCG have confirmed to the London Borough of Bromley (LBB) that there will no longer be circumstances in the near term in which they would wish to re-procure the NHS Oxleas contract, including the Children and Adolescent Mental Health service (CAMHs).

- 1.5 This report therefore sets out the proposed joint response to this change in policy landscape in relation to the plan, proposed in the 16 January 2019 Executive report, to jointly commission a new service that incorporates both the community wellbeing and specialist clinical CAMHS services currently commissioned in Bromley.

## **2. RECOMMENDATION(S)**

- 2.1 That members agree the award of a further short term contract to Bromley Y, via an exemption to competitive tendering, for ten months from 1 June 2020 to 31 March 2021. This will ensure sufficient time for a successful tender process and adequate time for the production of a new service specification, while maintaining continuity of service and support to vulnerable young people. It will also avoid the disruption of the NHS England funded Trailblazer which is currently due to finish in March 2021.
- 2.2 That members agree the proposal for proceeding to procurement of an integrated Children and Young People's Mental Health and Wellbeing Service (Tier 1 & 2 only) with an initial contract term of five years, with two options to extend for two periods of up to two years each, making a total potential contract term of nine years. The contract will be procured with funding from both BCCG and LBB. For more details of this proposed procurement, please see sections 4, 6 and 8 of this report. It is further proposed that a Gateway 2 report to seek approval to award a contract to the successful bidder will be brought before members in 2020.
- 2.3 That members note that BCCG have given a commitment to provide resources to support the procurement and contract management of the Children and Young People's Mental Health and Wellbeing Service, as well as the transfer of core costs and NHS England Trailblazer funds to LBB in a joint funding agreement in accordance with Section 75 of the NHS Act 2006.

### Impact on Vulnerable Adults and Children

1. Summary of Impact: Stability of good quality service provision for children and young people whilst a procurement is undertaken

### Corporate Policy

1. Policy Status: Existing Policy
  2. LBB Priority: Children and Young People
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### Financial

1. Cost of proposal: Estimated Cost is detailed in the Part 2 report.
  2. Ongoing costs: Recurring Cost
  3. Budget head/performance centre: 834130
  4. Total current budget for this head: is detailed in the Part 2 report.
  5. Source of funding: Core Costs
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### Staff

1. Number of staff (current and additional): N/A
  2. If from existing staff resources, number of staff hours:
- 

### Legal

1. Legal Requirement: <please select>
  2. Call-in: <please select>
- 

### Customer Impact

1. Estimated number of users/beneficiaries (current and projected):
- 

### Ward Councillor Views

1. Have Ward Councillors been asked for comments? N/A.
2. Summary of Ward Councillors comments:

### **3. COMMENTARY**

- 3.1 The Bromley Community Mental Health and Wellbeing Service for Children and Young People (Community Wellbeing Service) was established in 2014, successfully creating a single point of access for Children and Adolescent Mental Health Services (CAMHS) in Bromley.
- 3.2 The service works alongside the local clinical mental health services for children and young people commissioned by BCCG and delivered by NHS Oxleas.
- 3.3 BCCG also commission Children's Community Mental Health and Wellbeing Services from Bromley Y.
- 3.4 The core part of the BCCG contract with Bromley Y for services terminates on 31 March 2020. The remaining funding, secured via a successful joint funding bid to NHS England for the Children's Mental Health 'Trailblazer', terminates on 31 March 2021.
- 3.5 A request for a one year extension of the BCCG core contract with Bromley Y, which currently terminates on 31<sup>st</sup> March 2020 will be made via the BCCG Clinical Executive board in order to ensure that both the LBB and BCCG core contract end dates are coterminous.
- 3.6 LBB provide approximately 30% of the current funding for the Children's Mental Health and Wellbeing Service from Bromley Y (Tiers 1-2). This represents around 9% of the total spend on Children's Mental Health Services, including Bromley Y and NHS Oxleas, (Tiers 1-3) in Bromley.

### **4. SUMMARY OF THE BUSINESS CASE**

- 4.1 A 2012 joint review of Tier 2 and 3 CAMHs undertaken by LBB and BCCG, found that preventative and early intervention services needed to be strengthened to ensure that support was provided as early as possible to prevent the need for more specialist (and therefore more costly) services. This conclusion led to the joint creation of the Community Wellbeing Service (Tier 2), which provides a single point of access for CYP to access CAMHS services in Bromley, offering time limited interventions and support provided by Bromley Y.
- 4.2 The original contract for this service was extended, via the utilisation of the existing extension clause within it, for a period of two years from 1 December 2017 to 30 November 2019. As mentioned in section 1.1 above, approval for a further interim contract was agreed until 31<sup>st</sup> May 2020 as there were no further extension clauses in the original contract.
- 4.3 The high level change of policy unveiled in the NHS LTP (January 2019) has prompted the need to jointly revise the commissioning strategy for this service, in light of BCCG's confirmation that they no longer wish to re-procure the Tier 3 and 4 CAMHS service current provided by NHS Oxleas.
- 4.4 It is proposed that rather than procuring both the community (Tier 1 and 2) and clinical (Tier 3 and 4) CAMHS services jointly as an integrated service (as previously proposed) that instead, a joint procurement for a new Children and Young People's Mental Health and Wellbeing Service should be undertaken.
- 4.5 It is further proposed that this procurement should be led by LBB Commissioners. However, BCCG has proposed that the funding with which it previously commissioned a service from Bromley Y should be transferred to LBB in a section 75 agreement. It is also proposed that a commissioning staff resource (for one year, fixed term) will be provided by BCCG to support the procurement and the subsequent contract management of the new service.
- 4.6 In order to allow sufficient time for a successful procurement to be undertaken, it is proposed that a second interim contract for ten months be awarded to Bromley Y to in order to ensure

the continuity of the service while the tender is undertaken and to avoid disruption to the NHS England funded Trailblazer.

- 4.7 It is important to note that a significant proportion of the current funding is derived from the NHS England Trailblazer pilot for increased access to Mental Health support in school, which currently terminates on 31<sup>st</sup> March 2021. It is not yet known whether NHS England will be minded to continue funding this project after this initial termination date.
- 4.8 A recurrence of the current BCCG funding for Bromley Y (excluding the NHS England funded Trailblazer), which terminates on 31<sup>st</sup> March 2020 will be requested via the BCCG Clinical Executive board,

## 5. SERVICE PROFILE/DATA ANALYSIS

- 5.1 Bromley Y continue to deliver a high quality service for Children and Young people in Bromley which is responsive to changing and emerging needs.
- 5.2 In 2018-19 the service's output in terms of assessment and the delivery of therapeutic interventions has grown considerably and outcomes remain good.
- 5.3 For the second year running Bromley has exceeded the central government's target for Children and Young Peoples access to Mental Health support. The target increased to 32% in 2018/19 and has again been exceeded, this time significantly with a figure of 44.6%
- 5.4 See Appendix 1 for a more detailed analysis of the service in 2018-19.

## 6 OPTIONS APPRAISAL

### 6.1 Interim Six month Contract with Current Provider:

- 6.1.1 **Option 1: Agree a second LBB Interim Contract with Bromley Y:** from 1<sup>st</sup> June 2020 to 30 November 2020. This will enable the seamless continuation of this service during the preparation for the tender for the Children and Young People's Mental Health and Wellbeing Service and ensure that it remains in alignment with the BCCG contract with Bromley Y. **This is the recommended option.**
- 6.1.2 **Option 2: Procure a Provider for a Longer Term Contract:** Commencing 1<sup>st</sup> June 2020 onwards. This is unlikely to be an effective option as it will mean that any future community wellbeing service will not be aligned with the BCCG contract for Bromley Y. This will also impact on the ability to joint commission services for this cohort.
- 6.1.3 **Option 3: Procure a Provider for a Six Month Contract:** from 1<sup>st</sup> June 2020 to 30 November 2020. There is unlikely to be any market appetite for a contract of this length and potentially having a new provider for the community wellbeing service would cause disruption to existing service users and partner agencies.

### 6.2 Integrated Children and Young People's Mental Health and Wellbeing Service:

- 6.2.1 **Option 1:** LBB procurement of LBB-only children and young people's wellbeing services contract. **This option is not recommended.**
- 6.2.2 **Option 2:** LBB led procurement of a joint (LBB/BCCG) funded Bromley Children and Young people's Mental wellbeing service. **This is the recommended option.**
- 6.2.3 **Option3:** Section 75 transfer of LBB funds to BCCG for leadership of joint service. **This option is not recommended.**

6.2.4 Please see table of advantages, disadvantages, risks, risk level and potential mitigation below.

Option	Advantage	Disadvantage	Risk	Risk (L,M,H)	Potential Mitigation
<b>6.2.1 LBB procurement of LBB-only children and young people's wellbeing services</b>	<ul style="list-style-type: none"> <li>This option would provide some clarity for the Council and CCG in terms of which organisation is commissioning which service, outside of an integrated approach.</li> </ul>	<ul style="list-style-type: none"> <li>This would represent a 180° U-turn from the integrationist policy stated in the January 2019 Exec Report and would fragment the current service</li> <li>Long-standing local VCS org at risk of closure if their tender application is unsuccessful</li> </ul>	<ul style="list-style-type: none"> <li>Provider will become financially inviable as a result of unsuccessful tender application</li> <li>Cessation/ reduction of integrated work with Oxleas</li> </ul>	<ul style="list-style-type: none"> <li>High</li> <li>Medium</li> </ul>	<ul style="list-style-type: none"> <li>Change of policy due to impact of NHS Changes</li> <li>Compliance with PCR 2015</li> <li>Change of policy due to impact of NHS Changes</li> </ul>
<b>6.2.2 LBB-led procurement of total Bromley children and young people's wellbeing service</b>	<ul style="list-style-type: none"> <li>LBB would gain control of the procurement with the benefit of CCG funds as part of the overall potential award</li> <li>BCCG would provide staff resource to undertake procurement</li> <li>This would maintain the integrated approach between BCCG and LBB</li> </ul>	<ul style="list-style-type: none"> <li>This would risk the future of long-standing local VCS org Questionable for junior partner to lead provision</li> </ul> <p>Risk of losing VCS focus as tender would be open to any qualified org</p>	<ul style="list-style-type: none"> <li>Provider will become financially inviable as a result of unsuccessful tender application</li> </ul>	<ul style="list-style-type: none"> <li>High</li> </ul>	<ul style="list-style-type: none"> <li>Continuity of Policy with previous fully integrated Tier 1 - 3 proposed procurement</li> <li>Change of policy due to impact of NHS Changes</li> <li>Compliance with PCR 2015</li> </ul>
<b>6.2.3 S75 Transfer of LBB funds to CCG</b>	<ul style="list-style-type: none"> <li>Continuity and consistency of service for young people, families and practitioners using the service.</li> <li>Retention of: skill base; local knowledge, networks and contacts; five years of progress in development of cooperation and integration with Oxleas.</li> <li>Protection for long-standing</li> </ul>	<ul style="list-style-type: none"> <li>May give rise to accusations of LBB circumnavigating CSOs / PCR 2015</li> <li>Would need assurances from BCCG Senior Managers re continuity and due process at end point of LBB contract with Bromley Y – Legally Compliant Procurement process e.g. Single Supplier</li> </ul>	<ul style="list-style-type: none"> <li>There may be legal challenge to process re probity and lack of competition</li> </ul>	<ul style="list-style-type: none"> <li>Medium</li> </ul>	<ul style="list-style-type: none"> <li>Pragmatism re protecting valuable VCS service, long-standing collaborative work, Trailblazer and very good fit with Development of ICS and One Bromley.</li> <li>Legal view from both LBB and BCCG will be sought</li> <li>Precedents for similar transactions in recent years e.g. Holly bank (almost identical amount of funds transferred)</li> </ul>

	<p>local VCS org</p> <ul style="list-style-type: none"> <li>• Maintenance of joint approach as LBB funds would be transferred in S75 agreement – one year's notice for any funding changes</li> <li>• BCCG are bigger funding partner, therefore more logical for them to have leadership of contract</li> <li>• Additional Commissioning Support available and Commissioning continuity via Integrated Strategic Commissioner</li> <li>• Would entail savings to LBB as staff time for Contract management and monitoring would be transfer to BCCG.</li> </ul>	<p>Negotiation, Contract variation etc.</p> <ul style="list-style-type: none"> <li>• Potential Risk of Challenge from comparable providers</li> </ul>			<p>to BCCG in 2017) and Adult Mental Health Services</p>
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### 6.3 PREFERRED OPTIONS

- 6.3.1 **Option 1** (6.1.1): Agree a second LBB Interim Contract with Bromley Y. This contract award is in accordance with Contract Procedure Rule 13: Exemptions to the Need for Competitive Procurement
- 6.3.2 **Option 2** (6.2.2): LBB-led procurement of joint Bromley children and young people's wellbeing service. This procurement would be compliant with the terms of the Public Contract Regulations 2015.

### 6.4 MARKET CONSIDERATIONS

- 6.4.1 There are a number of potential alternative providers in the market at local, regional and national level.
- 6.4.2 In the previous tender for this service in 2014 two bids were received from two providers: Bromley Y and NHS Oxleas.
- 6.4.3 The tender will be open to all suitably qualified commercial organisations.

## 7. STAKEHOLDER ENGAGEMENT

- 7.1 Extensive co-production work was undertaken in preparation for the previously proposed joint integrated Children’s Mental Health and Wellbeing/CAMHs service.
- 7.2 Further co-production will be undertaken in late 2019 and early 2020 to ensure that the tender documents and service specification will meet the needs of the cohort which it will serve.

## 8. PROCUREMENT AND PROJECT TIMESCALES AND GOVERNANCE ARRANGEMENTS

- 8.1 **Estimated Contract Value** – The value of the service to be procured is detailed in Part 2 of this report.
- 8.2 The value of the proposed interim contract for a period of ten months is detailed in Part 2 of this report.

### Other Associated Costs – N/A

- 8.3 **Proposed Contract Period** – The proposed initial term for the contract to be procured is five years with two options to extend for two periods of up to two years each making a total potential contract term of nine years. The market is relatively restricted for this type of provision, so a longer than average contract period is proposed in light of this. Additionally this length of contract is in line with standard Health contracts and those suggested by Section 31 of the Mental Health Act.
- 8.4 The proposed interim contract period will be ten months from 1<sup>st</sup> June 2020 to 31 March 2021.

### Project Timescales

Objective	By Whom	Date Completed
Completion of LBB & BCCG Governance Processes	LBB/CCG Commissioners	July 2019
Contract Model Options Appraisal	LBB/CCG Commissioners	October 2019
Draft Tender Documents produced	LBB/CCG Procurement/ Commissioners/ Service Leads	December 2019
Contract, Service and Delivery Model, Tender Plan & Documents Co-Produced.	LBB/CCG Commissioners Procurement, Legal, Finance / Service Leads/YP/Providers/BPV	March 2020
One Year’s Notice Given to Bromley Y	LBB/CCG Commissioners	March 2020
Tender Go Live	LBB/CCG Commissioners/ Procurement	May 2020
Tender Processes Complete	LBB/CCG Commissioners/ Procurement/ Service Lead	July 2020
GW2 Tender Award Agreed	Executive Committee & Clinical Exec	October 2020
Contract Award	LBB/CCG Commissioners/ Procurement	December 2020
Contract Mobilisation Start	LBB/CCG	January 2021

	Commissioners/Providers	
Contract Mobilisation Completion	LBB/CCG Commissioners/Providers	March 2021
New Service Live	Successful Providers	1 <sup>st</sup> April 2021

## 9. SUSTAINABILITY AND IMPACT ASSESSMENTS

- 9.1 Our childhood has a profound effect on our adult lives. Many mental health conditions in adulthood show their first signs in childhood and, if left untreated, can develop into conditions which need regular care. Recent figures show that 1 in 8 young people under the age of 19 in the UK have a mental health disorder.
- 9.2 Over half of mental health problems in adult life (excluding dementia) start by the age of 14 and seventy-five per cent by age 18. Although mental health issues are relatively common (one in four people experience mental health issues), it is often the case that children and young people don't get the help they need as quickly as they should. As a result, mental health difficulties such as anxiety, low mood, depression, conduct disorders and eating disorders can stop some young people achieving what they want in life and making a full contribution to society.
- 9.3 This Service has increased our access to CYP who may be dealing with emotional wellbeing or mental health issues and Bromley is currently exceeding its target of the proportion of CYP who are able to access CAMHS assessment and treatment.
- 9.4 Advice on social, economic and environmental impact assessments will be sought as part of the service design process, and included in Gateway 1 report.

## 10. POLICY CONSIDERATIONS

### 10.1 National

- [Future in Mind \(2015\)](#) which sets out national priorities to transform CAMHS Services
- [The Five Year Forward View for Mental Health \(2016\)](#) which describes the government's ambition of creating a parity of esteem between mental and physical health for children, young people, adults and older people.
- [Transforming children and young people's mental health provision: a green paper \(Dec 2017\)](#) which sets out the ambition that children and young people who need help for their mental health are able to get it when they need it.
- [NHS Long Term Plan 2019](#) which sets out the vision for national, regional and local service development over the next decade.
- [Children Act 1989](#) places a duty on local authorities to safeguard and promote the welfare of children in their area who are in need by providing a range of services appropriate to need.
- [Children Act 2004](#) - duty to co-operate with relevant partners including NHS
- [Children & Families Act 2014](#) - Social, Emotional and Mental Health to be classed as SEND

## 10.2 Local

- Joint SEND Strategic Vision and Priorities
- LBB ECHS Business Plan
- LBB Children and Young Peoples Plan
- Local Area Transformation Plan (CAMHS)
- Bromley CCG Operating Plan

## 11. IT AND GDPR CONSIDERATIONS

- 11.1 The Community Wellbeing Service currently acts as a single point of referral for all CAMHS referrals in Bromley. All documentation and processes were reviewed and amended (where required) when GDPR regulations were introduced. There will be a similar approach within the new service.

## 12. PROCUREMENT RULES

- 12.1 This report seeks to award an interim contract via exemption from tendering to Bromley Y for a period from 1 June 2020 to 31 March 2021 for the LBB element of the contract. This is further to a contract awarded by exemption from 1 December 2019 to 31 May 2020.
- 12.2 This action is permissible under the general waiver power of the Council (CPR 3.1). The Council's specific requirements for authorising an exemption are covered in CPR 13 with the need to obtain the Approval of the Executive for a contract of this value.
- 12.3 Further to this, this report seeks to proceed to procurement on a joint procurement with the CCG leg by LBB, for the future provision of community wellbeing service for children and young people. A contract duration of 5 years with two options to extend for two years is proposed. A restricted process will be used.
- 12.4 Health, social and related services are covered by Schedule 3 of the Public Contracts Regulations 2015, and thus any tender would be subject to the application of the "Light Touch" regime (LTR) under those regulations. Authorities have the flexibility to use any process or procedure they choose to run the procurement, as long as it respects the following obligations:
- i) The tender must be advertised in OJEU and on Contracts Finder.
  - ii) The relevant contract award notices must subsequently be published.
  - iii) The procurement must comply with EU Treaty principles of transparency and equal treatment.
  - iv) The procurement must conform with the information provided in the OJEU advert regarding any conditions for participation; time limits for contacting/responding to the authority; and the award procedure to be applied.
  - v) Time limits imposed, such as for responding to adverts and tenders, must be reasonable and proportionate. There are no stipulated minimum time periods in the LTR rules, so contracting authorities should use their discretion and judgement on a case by case basis.
- 12.5 In compliance with the Council's Contract Procedure Rules (Rule 3.6.1), this procurement must be carried out using the Council's e-procurement system.
- 12.6 The actions identified in this report are provided for within the Council's Contract Procedure Rules, and the proposed actions can be completed in compliance with their content.

### **13. FINANCIAL CONSIDERATIONS**

- 13.1 The first recommendation is to extend the existing Council contract for ten months (to March 2021) to enable enough time for the new procurement arrangements to be made. There is sufficient funding in the Council budget for this.
- 13.2 The other recommendation is for the Council to lead on the procurement of a joint LBB/CCG CAMHS contract from April 2021. This will increase the contract value managed by LBB.
- 13.3 The CCG contribution will only be coming into LBB once the contract is jointly procured in April 2021. Up until this point the CCG have a separate arrangement and would fund their element themselves directly. This arrangement only includes core CCG funding and does not include anything being delivered from the Trailblazer Grant.
- 13.5 There are risks with being the lead partner in a joint procurement (see para 6.24) in terms of securing ongoing funding from the partner, managing the contract during the contract period, and dealing with any liabilities surrounding the contract. LBB as the lead commissioner would have to manage this risk if this occurred.
- 13.6 Agreements will have to be made with the CCG regarding any over/underspends that may occur in the contract and with contract management arrangements. These should be dealt with in the Section 75 arrangements where suitable notice of any funding changes could be given, which would give time for the contract to be amended accordingly.

### **14. PERSONNEL CONSIDERATIONS**

- 14.1 N/A

### **15. LEGAL CONSIDERATIONS**

- 15.1 This report seeks to award a interim contract to Bromley Y for a period from 1 June 2020 to 31st March 2021 as detailed in para 4.6 for the Councils element of the contract. This will be the second interim contract awarded in this manner for this service to Bromley Y.
- 15.2 As detailed in Section 12. This is permissible under the general waiver power of the Council (CPR 3.1). The Council's specific requirements for authorising an exemption are covered in CPR 13 with the need to obtain the Approval of the Executive for a contract of this value.
- 15.3 In addition, this report seeks to proceed to procurement for the future provision of community wellbeing services for children and young people. This is proposed to be a joint procurement with CCG and led by the Council for a 5 year contract with options to extend for a further 2 years plus 2 years making a total of 9 years as detailed in the report.
- 15.4 Health, social and related services are covered by Schedule 3 of the Public Contracts Regulations 2015, "Light Touch" regime (LTR). Authorities have the flexibility to use any process or procedure they choose to run the procurement but it must comply with the requirements as detailed in section 12 above. A suitable procurement process, which complies with the Public Contract Regulations 2015, such as the restricted procedure, should be used.

- 15.5 The procurement process must also be carried out In compliance with the Council's Contract Procedure Rules (Rule 3.6.1)
- 15 .6 The input of the Legal Services Contracts should be requested to ensure suitable contract documents etc is in place together with any other agreements such as identified in section 4 EG s75 agreement.

**Appendix 1**

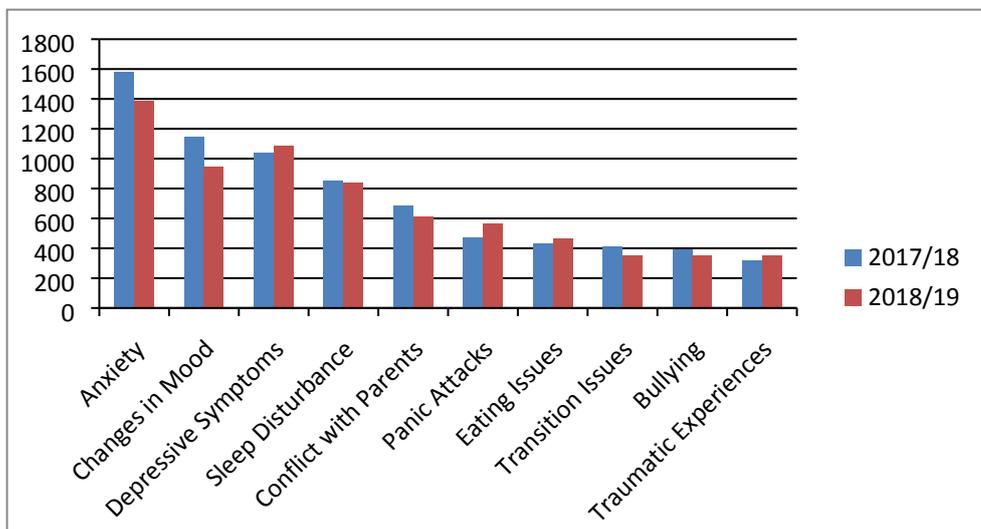
**16 Bromley Y Service Data 2018-19**

- 16.1 In 2018/19 The Community Wellbeing service received 2,592 referrals in 2018/19 (a 3.6% decrease against the previous year) and delivered therapies to 2,013 CYP (a 25% increase on the previous year). There was also a marked increase in the number of CYP attending assessment. This rose from 1,090 in 2017/18 to 1,401 in 2018/19 (an increase of 22.2%).
- 16.2 The number of onward referrals from the service, before or after assessment, has dropped dramatically by 172 from 462 in 2017/18 to 290 in 2018/19, a reduction of 37.23%. This suggests that the service is becoming ever more successful at absorbing referrals and preventing escalation to tier 3 and 4 CAMHs services.
- 16.3 The majority of referrals to the service in 2018/19 continue to be for 11-15 year olds (48.8%) which exceeds both 2017/18 (45.6%) and 2016/17 (43.8%). Other age groups have seen a slight reduction against the previous year. This suggests that the service has been able to continue to meet the growing needs of the key age group for potential mental health problems. This age group includes some major life changes: the onset of adolescence, puberty, transition to secondary school and a number of other challenges which may result in mental health issues.

Age Group	No.	%
0-5	123	4.7%
6-10	717	27.7%
11-15	1,266	48.8%
16+	486	18.8%
Total	2,592	

**Table 1: Breakdown of clients by age 2018-19**

- 16.4 The key referral issues have been relatively consistent throughout the contract term and the top 10 in 2017/18 and 2018/19 were as seen below in Table 2. The past year has seen the biggest decline in 'Changes in Mood' (-17.2%), followed by 'Anxiety' (-12%), whilst the biggest increases have been in 'Panic Attacks' (19.7%) and 'Traumatic Experiences' (11.4%)



**Table 2: Referral Issues 2017-18 and 2018-19**

- 16.5 As part of central government's commitment to improving access to CYP mental health services (as outlined in Future In Mind and later documents), all local areas have been tasked to improve the proportion of CYP with mental health needs accessing assessment and treatment within these services. National targets have been set that increase year on year; rising to 35% by 2020/21. The national target in 2017/18 was that 30% of CYP with mental health needs access CYP mental health services. Bromley exceeded this target, achieving a figure of 30.8%. This was an excellent outcome which placed Bromley ahead of many other local areas. The target increased to 32% in 2018/19 and has again been exceeded, this time significantly with a figure of 44.6%. This again emphasises the valuable contribution that Bromley Y has made to mental health and wellbeing support for CYP in Bromley.
- 16.6 Outcomes for the service in 2017/18 included a reduction in waiting times from referral to assessment from 8 weeks to 4 weeks in comparison with the previous year. This reduced figure of 4 weeks has been sustained throughout 2018/19 and this level compares very favourably with Quality Network for Community CAMHS (QNCC) guidelines on waiting times. Waiting times remain close to QNCC desired standards. There has also been a significant increase in the number of young people accessing therapies whilst the number of unattended or cancelled assessments and treatments remains relatively low. A high degree of client satisfaction with the service (95%) has been maintained over 2018/19.